

# RMA Request Form



**RMA Steps:**

1. Fill out this form completely.
2. Attach collected data of failed devices.
3. Email to APsmart technical support team.
4. Receive UPS tracking # for RMA shipment.

**Technical Support:** e-mail: [apsmart.support@apsystems.com](mailto:apsmart.support@apsystems.com) Toll free: 1-866-374-8538 Web: [apsmartglobal.com/support](http://apsmartglobal.com/support)

<b>For Services Use Only</b>			Company Name:				
			Distributor Name:				
<b>RMA Number:</b>			Ship To Address:				
Date RMA Issued:							
Processed By:			Requested By:				
Date RMA Shipped:			Email:				
Date Failures Returned:			Phone:			Office:	
Quantity	Product Code	Article #	Description	Failed Devices Serial Number	Return (Y/N)	Replaced Devices Serial Number	Credit (Y/N)

Product Codes	Comments / Data Attachment
<ul style="list-style-type: none"> <li>1. RSD-S-PLC</li> <li>2. RSD-D</li> <li>3. Transmitters-PLC</li> <li>4. Power Supply</li> <li>5. CT</li> <li>6. Outdoor Kit</li> <li>7. RSD EYE+</li> <li>8. RSD Start Kit</li> <li>9. Other</li> </ul>	

<b>For Services Use Only</b>	
<b>If items need to be returned, please ship to the address below after receiving an RMA number:</b>	RMA Credit Inventory Issued:      Yes /      No
	Total Credit Amount:
	Transaction Number:
	Date Issued:
	Issued By:
	Comments: