

# RMA Request Form



**RMA Steps:**

1. Fill out this form completely.
2. Attach collected data of failed devices.
3. Email to APsmart technical support team.
4. Receive UPS tracking # for RMA shipment.

**Technical Support:** e-mail: [apsmart.support@apsystems.com](mailto:apsmart.support@apsystems.com) Toll free: 1-866-374-8538 Web: [apsmartglobal.com/support](http://apsmartglobal.com/support)

<b>For Services Use Only</b>	Company Name:		
	Distributor Name:		
<b>RMA Number:</b>	Ship To Address:		
Date RMA Issued:			
Processed By:	Requested By:		
Date RMA Shipped:	Email:		
Date Failures Returned:	Phone:	Office	

Quantity	Product Code	Article #	Description	Failed Devices Serial Number	Return (Y/N)	Replaced Devices Serial Number	Credit (Y/N)

Product Codes	Comments / Data Attachment
1. RSD-S-PLC 2. RSD-D 3. Transmitters-PLC 4. Power Supply 5. CT 6. Outdoor Kit 7. RSD EYE+ 8. RSD Start Kit 9. Other	

<b>For Services Use Only</b>	
<b>If items need to be returned, please ship to the address below after receiving an RMA number:</b>	RMA Credit Inventory Issued:      Yes /      No
	Total Credit Amount:
	Transaction Number:
	Date Issued:
	Issued By:
	Comments: