

RMA Request Form



RMA Steps:

1. Fill out this form completely
2. Attach collected data of failed devices
3. Email to APsmart technical support team.
4. Receive UPS tracking # for RMA shipment.

Technical Support: e-mail : apsmart.support@apsystems.com Toll free : 1-866-374-8538 Web : apsmartglobal.com/support

For Services Use Only	Company Name:						
	Distributor Name:						
RMA Number:	Ship To Address:						
Date RMA Issued:	City:	State:	Zip Code:				
Processed By:	Requested By:						
Item Returned:	Email:						
Date Received:	Phone:		Office:				

Quantity	Product Code	Article #	Description	Failed Devices Serial Number	Return (Y/N)	Replaced Devices Serial Number	Credit

Product Codes	Comments / Data Attachment
<ul style="list-style-type: none"> 1. RSD-S-PLC 2. RSD-D 3. Transmitters-PLC 4. Power Supply 5. CT 6. Outdoor Kit 7. RSD EYE+ 8. RSD Start Kit 9. Other 	

For Services Use Only

If items need to be returned, please ship to the address below after receiving an RMA number :	RMA Credit Inventory Issued: Yes / No
	Total Credit Amount:
	Transaction Number:
	Date Issued:
	Issued By:
	Comments: